Associate Professor & Dean, College of Business Administration, A' Sharqiyah University - Sultanate of Oman

I AM SEEKING CHALLENGING ASSIGNMENTS THAT ADD VALUE TO STUDENTS, MYSELF, AND THE WIDER COMMUNITY. I AM EAGER TO INDUCE POSITIVE CHANGE IN PEOPLE'S LIVES AND HELP THEM DEVELOP & PROSPER.

PERSONAL INFORMATION

Name Khalid Abed Dahleez

Marital Status Married (three children)

Current Address Ibra, Sultanate of Oman

Mobile 00968 – 95293160

Email kabedsalam@gmail.com, khalid.dahleez@asu.edu.om

https://www.linkedin.com/in/khalid-dahleez/ https://orcid.org/0000-0002-1526-8750

 ${\color{red} \textbf{Networks}} \qquad \underline{\textbf{https://scholar.google.com/citations?user=1BtIEw8AAAAJ\&hl=en}}$

https://www.scopus.com/authid/detail.uri?authorId=57191853901

https://www.webofscience.com/wos/author/record/596637



- Associate Professor & Dean, College of Business Administration, A'Sharqiyah University, Oman.
- More than 20 years of Academic & Professional Experience.
- 10 years of experience in teaching MBA students (Courses: Advanced Project Management, Strategic Management, Effective Marketing Strategy, Business Research Methods, and Entrepreneurship: Theory & Practice).
- Over 10 years of experience in teaching undergrads students (Courses: Project Management, TQM, Supply Chain Management, Entrepreneurship, Entrepreneurial Strategy & Innovation, Introduction to Business, Small Business Management, Strategic Resources Management, and Organizational Theory).
- Over 30 publications in well-established peer-reviewed journals.
- 10 years of Experience in supervision & examination of Master degree students.
- **Reviewer** for more than **50** well-established research journals from different countries.
- More than **20 years** of Professional Experience (strategic management, fundraising, management & coordination of development projects funded by International donors).
- Several managerial positions in the academic sector (Dean College of Business Admonistration, Vice Dean for Research & Graduate Studies, Vice Dean for Faculty of Commerce, Director of Planning & Development, Head of Internship Department, Head of Quality Unit, Head of Research Affairs, and many committees).
- **Several** workshops & community contributions in many fields (Small Business Development, Business Start-ups, Entrepreneurship, Career Advancement, Research Development).

EDUCATION

- *Ph.D. in Management*, 2013, Graduate School of Business (GSB) National University of Malaysia (UKM), Bangi, Selangor, Malaysia http://gsb.ukm.my/gsbukm/ AACSB Accredited
- *Master of Business Administration MBA*, 2009, the Islamic University of Gaza (IUG), Palestine.
- *Bachelor's Degree in Computer Engineering*, 2000, the Islamic University of Gaza (IUG), Palestine.

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Associate Professor & Dean, College of Business Administration, ${\tt A'}\,{\tt Sharqiyah}\,\,{\tt University}\,\,-\,\,{\tt Sultanate}\,\,{\tt of}\,\,{\tt Oman}$

ACADEMIC & TRAINING EXPERIENCE

- *Dean, College of Business Administration (COBA)*, A'Sharqiya University, Oman. https://www.asu.edu.om/Team/Details/59
- Associate Professor in Management, since September 2021, Management Department, COBA, A'Sharqiya University, Oman. https://www.asu.edu.om/Team/Details/59
- Assistant Professor in Management, (Feb 2018 August 2021), Management Department, College of Business Administration, A'Sharqiya University, Oman.
- Assistant Professor, (2014 2018), Business Administration Department, Faculty of Economics & Business Studies, IUG. http://site.iugaza.edu.ps/kdahleez
- *Part-time Lecturer*, (2009 2013), Business Administration Department, Faculty of Commerce, IUG.
- *ICT & Business Incubation Advisor*, provides consulting services and coaching at the IUG Business Incubator (2013–2016) and Economic Empowerment Program UCAS-Incubator (June Dec. 2015).
- *Coach & Trainer*, Professional Diploma in Small Business & Entrepreneurship, Community Development Institute at the IUG (2014 2017).
- Professional Trainer: Relationship Marketing, Change Leadership, Project Management, SPSS & SEM Analysis, Career Planning, Institutional Self-Assessment, Teamwork, Fundraising & Proposal Writing, Organizational Development, TQM & ISO, Strategic Planning.
- *Researcher*: Leadership Styles, Employee Innovation, Employee & Organizational Outcomes, Entrepreneurship & Business Incubators, Project Management.

INSTITUTIONAL ASSESSMENT & PROGRAM EVALUATION

- **Program Reviewer:** Doctor of Philosophy in Management, Ministry of Higher Education, Research, and Innovation, Oman; January 2024.
- **Program External Reviewer:** Diploma in Digital Marketing & Social Media Management, Scientific College of Design, Oman; December 2023.
- **Program Validation Panel Chair:** Bachelor of Science in Biology, College of Business Administration, A'Sharqiyah University, October 2023.
- **Program External Reviewer:** Master of Business Administration, College of Commerce and Business Administration, Dhofar University, Oman; June 2023.
- **Program development Member**: Bachelor in Logistics and Supply Chain Management, College of Business Administration, A'Sharqiyah University, 2020/21.
- **Program Validation Panel Member:** Master of Psychology, College of Arts & Humanities, A'Sharqiyah University, December 2019.
- Program Development Member: Master of Business Administration, College of Business Administration, A'Sharqiyah University, 2018/20.
- **Program development Member**: Ph.D. in Management, Faculty of Commerce, Islamic University of Gaza, 2017/2018.
- Accreditation & Standardization Committee Member: A'Sharqiyah University, 2019/23.
- Institutional Assessment Member, Assessment of the College of Intermediate Studies –
 Palestine University, Accreditation & Quality Authority of HE Institutions, Ministry of Education
 & Higher Education, Palestine, July 2016.
- Institutional Assessment Member, Assessment of the College of Administrative & Financial Sciences - Israa University, Accreditation & Quality Authority of HE Institutions, Ministry of Education & Higher Education, Palestine, May 2015.
- Program External Reviewer, Bachelor in Business Administration & Bachelor in Accounting -Israa University, Accreditation & Quality Authority of HE Institutions, Ministry of Education & Higher Education, Palestine, May 2015.
- **Program Reviewer:** Business Administration Programs, Faculty of Commerce, Islamic University of Gaza, Palestine, 2013/2014.

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Associate Professor & Dean, College of Business Administration, A'Sharqiyah University - Sultanate of Oman

ADMINISTRATIVE POSITIONS

2023 - Now 2019 - 2023 2019 - 2020	Dean / College of Business Administration – A'Sharqiyah University, Oman Director of Planning & Development – A'Sharqiyah University, Oman College of Business Administration (COBA) – Head of Management Department
2018 - 2019	College Representative - University Research & Enterprise Committee - ASU
2018 - 2019	College Management Committee – College of Business Administration - ASU
2017 - 2018	Vice Dean – Research & Graduate Studies - IUG
2016 - 2017	Vice Dean – Faculty of Commerce - IUG
2016 - 2018	Key Member – Business & Economic Research Center - IUG
2013 - 2017	Project Manager – "Project for Matching BA Students' Knowledge & Skills to Labor
	Market Needs", Business Administration Department - IUG
2014 - 2015	Head of Internship (Field Training) Unit – Faculty of Commerce (IUG)
2011 - 2014	Manager of Research Affairs – Islamic University of Gaza
2008 - 2010	Director of Quality Unit – Islamic University of Gaza
2006 - 2008	Head of Projects Unit – Community Service & Continuing Education
2005 - 2006	Head of Training Unit - Community Service & Continuing Education
2004 - 2005	Fundraising Officer - Community Service & Continuing Education
2001 - 2004	IT Programs Coordinator - Community Service & Continuing Education

MEMBERSHIP OF BOARDS & COMMITTEES

	01 2 01112 0 0 001 11 11220
2019 - Now	University Academic Board (UAB), A'Sharqiyah University, Oman
2019 - Now	Strategy Review & Execution Committee (SREC), A'Sharqiyah University, Oman
2019 - Now	Accreditation & Standards Committee (ASC), A'Sharqiyah University, Oman
2020 - 2023	University Risk Management Committee, Strategic Risk Champion, A'Sharqiyah
	University, Oman
2022 - 2023	Academic Promotion Committee, A'Sharqiyah University, Oman
2020 - 2021	Non-academic Promotion & Compensation Committee, A'Sharqiyah University, Oman
2018 - 2020	University Research & Enterprise Committee (UREC), A'Sharqiyah University, Oman
2018 - 2019	Academic Misconduct Committee, College of Business Administration (COBA),
	A'Sharqiyah University, Oman
2019 - 2020	Students And Staff Services Committee, A'Sharqiyah University, Oman
2018 - 2020	College Management Committee, College of Business Administration (COBA),
	A'Sharqiyah University, Oman
2019 - 2020	College Academic Board, College of Business Administration (COBA), A'Sharqiyah
	University, Oman
2017 - 2018	Zamalla Program Steering Committee, Tawoun Association, Palestine

SELECTED RESEARCH (JOURNALS & BOOK CHAPTERS)

- Abdelfattah F, Salah M, **Dahleez, K. A.,** Darwazeh R (2024) The Future of Competitive Advantage in Oman: Integrating Green Product Innovation, AI, and Intellectual Capital in Business Strategies. Int J Innov Stud, https://doi.org/10.1016/j.ijis.2024.02.001
- Abdelfattah, F., Al Mashaikhya, N. Y., **Dahleez, K. A.,** & El Saleh, A. (2024). A systematic review of elearning systems adoption before and during the COVID-19. *Global Knowledge, Memory and Communication*, 73(3), 292-311.
- **Dahleez, K. A.,** Aboramadan, M., & Abdelfattah, F. (2023). Inclusive leadership and job satisfaction in Omani higher education: the mediation of psychological ownership and employee thriving. *International Journal of Educational Management*, 37(4), 907–925.
- Badar, K., Aboramadan, M., Alhabil, W., **Dahleez, K. A.,** & Farao, C. (2023). Does employee relations climate mediate the effect of Islamic work ethics on organizational performance? Evidence from Qatar. *Journal of Islamic Accounting and Business Research, ahead-of-print*(ahead-of-print). https://doi.org/10.1108/JIABR-07-2022-0164
- Karatepe, O. M., Dahleez, K., Jaffal, T., & Aboramadan, M. (2023). Test of a sequential mediation model of green management innovation. *The Service Industries Journal*, Vol. 43 No. 5/6, pp. 312-335.

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Associate Professor & Dean, College of Business Administration, $A'\operatorname{Sharqiyah}$ University - Sultanate of Oman

- Abdelfattah, F., Al Alawi, A. M., **Dahleez, K. A.,** & El Saleh, A. (2023). Reviewing the critical challenges that influence the adoption of the e-learning system in higher educational institutions in the era of the COVID-19 pandemic. *Online Information Review*, 47(7), 1225-1247.
- **Dahleez, K. A.**, Aboramadan, M., & Abu sharikh, N. (2022). Empowering leadership and healthcare workers performance outcomes in times of crisis: the mediating role of safety climate. *Journal of Organizational Effectiveness: People and Performance*, Vol. 9 No. 3, pp. 401–421.
- ➤ **Dahleez, K.** and Aboramadan, M. (2022), "Servant leadership and job satisfaction in higher education: the mediating roles of organizational justice and organizational trust", *International Journal of Leadership in Education*, Published Online, https://doi.org/10.1080/13603124.2022.2052753
- Aboramadan, M. and **Dahleez, K.A.** (2022), "The impact of perceived servant leadership traits and safety climate on task performance and risk-taking behavior in times of crisis", *Leadership in Health Services*, Emerald Publishing Limited, Vol. 35 No. 2, pp. 210–227.
- Aboramadan, M. and **Dahleez, K.** (2022), "Inclusive Leadership in Higher Education: An Approach to Encourage Management Innovation and a Climate for Creativity", in Marques, J. and Dhiman, S. (Eds.), *Leading With Diversity, Equity and Inclusion: Approaches, Practices and Cases for Integral Leadership Strategy*, Springer International Publishing, Cham, pp. 283–295.
- Abdel Fattah, F.A.M., **Dahleez, K.A.**, Mohamed, A.H.H.M., Okour, M.K. and AL Alawi, A.M.M. (2022), "Public health awareness: knowledge, attitude and behaviors of the public on health risks during COVID-19 pandemic in sultanate of Oman", *Global Knowledge, Memory and Communication*, Emerald Publishing Limited, Vol. 71 No. 1/2, pp. 27–51.
- Aboramadan, M., **Dahleez, K.,** Tabash, M.I., Alhabil, W., Almhairat, M.A., Ouchane, K. and Farao, C. (2022), "Towards a Scale of Islamic Work Ethic: Validation from Middle Eastern Countries", in Faldetta, G., Mollona, E. and Pellegrini, M.M. (Eds.), *Philosophy and Business Ethics: Organizations, CSR and Moral Practice*, Springer International Publishing, Cham, pp. 327–355.
- ➤ Dahleez, K. A., & Abdelfattah, F. A. (2021). Transformational leadership and organizational performance of Omani SMEs: the role of market orientation. *International Journal of Productivity and Performance Management*, 71(8), 3809-3825.
- ➤ **Dahleez, K.A.**, Aboramadan, M. and Bansal, A. (2021), "Servant leadership and affective commitment: the role of psychological ownership and person—organization fit", *International Journal of Organizational Analysis*, Vol. 29 No. 2, pp. 493–511.
- Aboramadan, M., **Dahleez, K.A.** and Hamad, M.H. (2021), "Servant leadership and academics outcomes in higher education: the role of job satisfaction", *International Journal of Organizational Analysis*, Vol. 29 No. 3, pp. 562–584.
- Aboramadan, M., **Dahleez, K.A.** and Farao, C. (2021), "Inclusive leadership and extra-role behaviors in higher education: does organizational learning mediates the relationship?", *International Journal of Educational Management*, Vol. 36 No. 4, pp. 397–418.
- Aboramadan, M., Turkmenoglu, M.A., **Dahleez, K.A.** and Cicek, B. (2021), "Narcissistic leadership and behavioral cynicism in the hotel industry: the role of employee silence and negative workplace gossiping", *International Journal of Contemporary Hospitality Management*, Emerald Publishing Limited, Vol. 33 No. 2, pp. 428–447.
- ➤ **Dahleez, K.A.**, El-Saleh, A.A., Al Alawi, A.M. and Abdelmuniem Abdelfattah, F. (2021), "Higher education student engagement in times of pandemic: the role of e-learning system usability and teacher behavior", *International Journal of Educational Management*, Emerald Publishing Limited, Vol. 35 No. 6, pp. 1312–1329.
- ▶ **Dahleez, K.A.**, El-Saleh, A.A., Al Alawi, A.M. and Abdel Fattah, F.A.M. (2021), "Student learning outcomes and online engagement in time of crisis: the role of e-learning system usability and teacher behavior", *The International Journal of Information and Learning Technology*, Emerald Publishing Limited, Vol. 38 No. 5, pp. 473–492.
- ➤ **Dahleez, K.A.**, Bader, I. and Aboramadan, M. (2021), "E-health system characteristics, medical performance and healthcare quality at UNRWA-Palestine health centers", *Journal of Enterprise Information Management*, Vol. 34 No. 4, pp. 1004–1036.

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Associate Professor & Dean, College of Business Administration, $A'\operatorname{Sharqiyah}$ University - Sultanate of Oman

- ➤ Dahleez, K.A. and Al Gharbawi, K.B. (2021), "Task-Technology Fit (TTF), User Satisfaction, and Information System (IS) Acceptance in Relief & Social Services Sector", *International Journal of Business Information Systems*, Vol. 38 No. 2, pp. 145–167.
- Aboramadan, M. and **Dahleez, K.A.** (2021), "Workplace Spirituality and Job Performance in Higher Education", *Journal of Management, Spirituality & Religion*, Journal of Management, Spirituality & Religion, Vol. 18 No. 2, pp. 128–150.
- Aboramadan, M., **Dahleez, K.A.**, Farao, C. and Alshurafa, M. (2021), "Performance measurement and NPOs' effectiveness: does internal stakeholders' trust matter? Evidence from Palestine", *Benchmarking: An International Journal*, Emerald Publishing Limited, Vol. 28 No. 8, pp. 2580–2602.
- AbdelFattah, F.A., **Dahleez, K.A.**, Darwazeh, R.N. and Al Alawi, A.M.M. (2021), "Influence of service quality on consumer loyalty: a mediation analysis of health insurance", *The TQM Journal*, Emerald Publishing Limited, Vol. 33 No. 8, pp. 1787–1805.
- Abdelfattah, F.A.M., Halbusi, H. Al, **Dahleez, K.A.,** Sinawi, S. Al and Wahibi, G. Al. (2021), "An investigation of components deriving entrepreneurial activities in duqm city: a special economic zone in oman", *International Journal of Entrepreneurship*, Vol. 25 No. 4S, p. e88.
- ➤ Karatepe, O.M., Aboramadan, M. and **Dahleez, K.A.** (2020), "Does climate for creativity mediate the impact of servant leadership on management innovation and innovative behavior in the hotel industry?", *International Journal of Contemporary Hospitality Management*, Vol. 32 No. 8, pp. 2497–2517.
- Aboramadan, M. and **Dahleez, K.A.** (2020), "Leadership styles and employees' work outcomes in nonprofit organizations: the role of work engagement", *Journal of Management Development*, Vol. 39 No. 7–8, pp. 869–893.
- Aboramadan, M., **Dahleez, K.** and Hamad, M. (2020), "Servant leadership and academics' engagement in higher education: mediation analysis", *Journal of Higher Education Policy and Management*, Routledge, 42 (6), 617–633, https://doi.org/10.1080/1360080X.2020.1774036.
- Aboramadan, M., Albashiti, B., Alharazin, H. and **Dahleez, K.** (2020), "Human resources management practices and organizational commitment in higher education: the mediating role of work engagement", *International Journal of Educational Management*, 34 (1), 154–174. https://doi.org/10.1108/IJEM-04-2019-0160
- Aboramadan, M., Hassi, A., Alharazin, H. J., **Dahleez, K. A.**, & Albashiti, B. (2019). Volunteering drivers and continuation will: the role of engagement. *Journal of Management Development*, 38(5), 405–420. https://doi.org/10.1108/JMD-02-2019-0057
- **Dahleez, K.,** & Ghali, M. (2018). The Effect of Servant Leadership on Organizational Commitment in Palestinian Academic Institutions. *Jordan Journal of Business Administration*, 14(3), 465 494.
- **Dahleez, K. A.,** AbduLLAH, Y., & Ashour Y. (2018). Effect of Work Characteristics on Motivation and Job Satisfaction for Self-Employed ICT Freelancers in the Gaza Strip. *IUG Journal of Economics and Management Studies*, 26(1), 166 190.
- **Dahleez, K. A.,** & Anbar, H. M. (2017). The Impact of Knowledge Areas for Project Management on Project Quality at Palestinian NGOs. *IUG Journal of Economics and Management Studies*, 25(2), 1 21.
- **Dahleez, K. A.**, & Loubbad, K. A. M. (2017). Success Factors of E-Government Implementation in Palestine: Exploratory Study. *An-Najah University Journal for Research B (Humanities)*, 31(2), 1111-1156.
- ▶ Dahleez, K. A., & Zourob, N. H. K. (2017). The Mediating Role of Job-based Psychological Ownership on Internal Marketing Practices and Organizational Citizenship Behavior at Palestinian Academic Institutions. *IUG Journal for Economic & Administrative Sciences*, 25(1), 16-35.
- ▶ **Dahleez, K. A.**, & Hamad, M. H. (2016). The Impact of Job Engagement and Perceived Organizational Support on Job Performance in Academic Institutions. *IUG Journal for Economic & Administrative Sciences*, 24(4), 26–50.
- ▶ Jouda, A. A., Ahmad, U. N. U., & **Dahleez, K. A.** (2016). The Impact of Human Resource Management Practices on Employees Performance: The Case of Islamic University of Gaza in Palestine. *International Review of Management and Marketing*, 6(4), 1080-1088.

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Associate Professor & Dean, College of Business Administration, A' Sharqiyah University - Sultanate of Oman

- ▶ **Dahleez, K. A.** (2015). Examining the Relationship between Internal Service Quality and Customer Service Quality in Academic Institutions in Gaza Strip. *IUG Journal for Economic & Administrative Sciences*, 23(2), 1-17.
- **Dahleez, K. A.,** & Migdad, M. I. (2013). Entrepreneurial Characteristics of Undergraduate Students in Deteriorated Economies (the case of Gaza Strip). *Dirasat: Administrative Sciences*, 40(2), 534-554.

SELECTED RESEARCH (CONFERENCE PROCEEDINGS)

- ➤ AL Alawi, A., Al Shukaili, A., Abdelfattah, F., & **Dahleez, K. A.** (2023). *The Impact of Economic Climate and R&D Transfer on Entrepreneurship Capacity During COVID-19 Pandemic: A Qualitative Study BT The Implementation of Smart Technologies for Business Success and Sustainability: During COVID-19 Crises in Developing Countries (A. Hamdan, H. M. Shoaib, B. Alareeni, & R. Hamdan (eds.)*; pp. 123–135). Springer International Publishing. https://doi.org/10.1007/978-3-031-10212-7_11
- ➤ **Dahleez, K.** and Aboramadan, M. (2021), "Servant leadership and healthcare professionals' outcomes during COVID19: The role of safety climate", *Academy of Management Proceedings*, Academy of Management, Vol. 2021 No. 1, p. 11438.
- ➤ Dahleez, K., El Saleh, A., Al Alawi, A. and Fattah, F. (2021), "E-Learning System Usability and Learning Outcomes: The role of Teacher Behavior & Online Engagement", *Academy of Management Proceedings*, Academy of Management, Vol. 2021 No. 1, p. 12463.
- Abdelfattah, F.A.M., Al Halbusi, H., **Dahleez, K.A.**, Mansoor, H. and Balder, N. (2021), "Application of self-perceived creativity and social media adaption in predicting e-entrepreneurial intention: evidence from oman", in Gadeikiene, A., Pundziene, A. and Banyte, J. (Eds.), 2021 IEEE International Conference on Technology and Entrepreneurship (ICTE): Leading Digital Transformation in Business and Society, Kaunas University of Technology.
- ➤ Abdelfattah, F.A.M., **Dahleez, K.A.** and Al Alawi, A.M. (2021), "The impact of perceived service quality on customers satisfaction and retention: the case of oman air", in emetris Vrontis, Yaakov Weber, E.T. (Ed.), 14th Annual Conference of the EuroMed Academy of Business: Contemporary Business Concepts and Strategies in the New Era, EuroMed Press, Nicosia, Cyprus, pp. 37–51.
- ➤ Dahleez, K. A., Abdelfattah, F., & AL-Alawi, A. (2020). Factors Affecting Women Entrepreneurs in Oman: A Conceptual Study. In *Conference of the EuroMed Academy of Business: Business Theories and Practices around the World* (pp. 71-89). K J Somaiya Institute of Management Studies and Research, Mumbai, India
- Aboramadan, M., **Dahleez, K.** and Bansal, A. (2020), "Towards Developing Spiritual Higher Education Institutions: A Multiple Mediation Analysis", *Academy of Management Proceedings*, Academy of Management, Vol. 2020 No. 1, p. 20421.
- Abdelfattah, F., **Dahleez, K.A.**, Samour, A. and AL-Alawi, A. (2020), "Drivers of customer satisfaction in airline industry in (the) sultanate of Oman: a conceptual study", in Vrontis, D., Weber, Y. and Tsoukatos, E. (Eds.), 13th Annual Conference of the EuroMed Academy of Business: Business Theory and Practice Across Industries and Markets, EuroMed Press, Palermo, Sicily, Italy, pp. 26–36.
- Aboramadan, M., **Dahleez, K.A.**, Alhabil, W., Farao, C. and Massri, M. (2020), "Leadership adjusts the sails: stimulating employees' creative behaviors through servant leadership", in Burke, A., Dobija, D. and Jardat, R. (Eds.), *EURAM 2020 Online Conference the Business of Now: The Future Starts Here*, European Academy of Management (EURAM) Conference, Dublin, Ireland.
- Abdelfattah, F., **Dahleez, K. A.**, & AL-Alawi, A. (2019). Factors Affecting Omani Youth's Attitudes Towards Private Sector Employment in Sultanate of Oman. In *CEBIST 2019 Conference on Economics, Business and Information System Trends* (pp. 1–8). Nizwa. Retrieved from www.unizwa.edu.om/cebist2019/

RESEARCH VISITS / COLLABORATION:

August Servant-Leadership Center for Research & Education, Vrije Research Visit University Amsterdam, The Netherlands.

Jan. – Nov. Leadership at the workplace in diverse types of organizations, Department of Economics at the University of Isnubria, Italy.

Collaboration

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Associate Professor & Dean, College of Business Administration, A'Sharqiyah University - Sultanate of Oman

PROFESSIONAL EXPERIENCE & CONSULTANCIES

(July – Nov.	Project for Assessment of Brand Awareness, Marketing Relationships,
2018)	Expectations, and Perceptions Towards A'Sharqiyah University Oman:
	External & Internal Customers Viewpoints, key team member.
(N.F. 2016 A	
(May 2016 – Apr.	Project for Developing the Capacity of Business & Economic Research Centers
2018)	at Palestinian Higher Education Institutions (BERC), funded by EU through
	Erasmus+ KA2 CBHE, key team member.
(March - Nov.	Telecommunications Market Research Studies: (Brand Awareness, Customer
2016)	·
2010)	Satisfaction, Segment Updates, and Churns), funded by Palestinian Telecom
	Company, implemented by Business Enabling & Supporting Team (BEST),
	Palestine, team member.
(Sep. 2013 – Dec.	Project for Matching Business Administration Students' Knowledge and Skills
2016)	with Labor Market Needs, funded by the World Bank through the Palestinian
_010)	·
(G - D - 404.6)	Ministry of Education & Higher Education; Project Manager.
(Sep. – Dec. 2016)	Project for Assessment of Economic Indicators and Development Prospects for
	Palestinian Communities, funded by UNDP, team member.
(Jan. – Dec. 2016)	Evaluation and Reengineering of Business Processes and Development of
	Operation Manuals for Coastal Municipalities Water Utilities (CMWU), Gaza
	Water Supply & Sewage Systems Improvement Project, funded by the World
(I D	Bank; Team Leader.
(June – Dec.	Economic Recovery In The Gaza Strip: Promoting Choice, Resilience, and
2015)	Dignity, funded by Danish Government Development Agency DANIDA
	through Oxfam UK; Project Consultant.
(Oct. – Dec. 2014)	Business Plan Competition funded by SPARK and the Netherlands Ministry of
, ,	Foreign Affairs for supporting Entrepreneurs in the Gaza Strip and building the
	capacity of BTI; Business & Technology Incubator (BTI); Business Incubation
(T D 4044)	Consultant.
(Jan. – Dec. 2012)	Establishing Consumer Quality Index for Malaysian Industrial Organizations,
	Quality Consultant.
(Jan March	Assessment of major Projects and Practices and Development of strategic plan
2010)	for charity organizations in Gaza strip, strategic planning consultant,
(Jan May 2010)	BPR project for reengineering of registration departments processes at three
(Juli May 2010)	
	different Community colleges in Gaza Strip, BPR consultant, (funded by the
	World Bank & EU through the Quality Improvement Fund (QIF)).
(Jan May 2010)	Project for Developing Quality Assurance Systems & Techniques at the IUG,
	Manager, (funded by the World Bank – Quality Improvement Fund).
(June 2008 - June	Project for Assessment & Reengineering of Administrative Processes at the
2009)	IUG, Project Manager, (funded by the World Bank – Quality Improvement
200)	
(T D 400E)	Fund).
(Jan. – Dec. 2007)	Project for Developing a Unified Graduates' Tracking System for the
	Palestinian TEIs, Project Manager & Research Team Member (funded by the
	World Bank).
(March - June	Voter Education Project – Manager - (funded by TAMKEEN/USAID).
2005)	- 1111 _
(Jan Apr 2004)	IT program coordinator (funded by the World Bank), CSCED.
(Jan. – Dec. 2002)	IT program coordinator (funded by ANERA).
(van. – DCC, 2002)	11 program coordinator (runded by ANEKA).

MEMBERSHIP IN ACADEMIC & PROFESSIONAL ASSOCIATIONS

Apr. 2021 – Academy of Management, Briarcliff Manor, NY, US

May 2022 https://aom.org/

Sep. 2020 – European Academy of Management, Brussels, BE

Sep. 2021 https://euram.academy/

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Associate Professor & Dean, College of Business Administration, A' Sharqiyah University - Sultanate of Oman

Sep. 2017 –Steering Committee Member - Zamala University Fellowship ProgramAug. 2018https://www.taawon.org/media/news/zamala-university-fellowship-programAug. 2017Advisory Committee Member - International Standards Est.

- Dec. 2019 https://www.intlstandards.org/commitee.php
 2000 - Member - Palestinian Syndicate of Engineers
 Present http://www.enggaza.ps/EngAssoc/EngIndex

AWARDS & PRIZES

2010 – Dean List for Distinction, Ph.D. Program, Graduate School of Business (GSB),

2011 National University of Malaysia.

2004 - 2005 Presidential Scholarship Program, Academy for Educational Development (AED),

Implemented by the USA Government.

1994 - 1995 Distinction in academic achievements at undergraduate level, the Islamic University

of Gaza

RESEARCH EFFORTS & COMMUNITY PARTICIPATION

2016 – Reviewer for many research Journals:

Present

Sage Open Journal https://us.sag

4-5, Nov

2017

• Sage Open Journal https://us.sagepub.com/en-us/nam/journal/sage-open

• Asia Pacific Journal of Marketing and Logistics https://www.emeraldinsight.com/journal/apjml

• International Journal of Islamic and Middle Eastern Finance and Management https://www.emeraldinsight.com/journal/imefm

 Journal for Global Business Advancement https://www.inderscienceonline.com/loi/jgba

• International Journal of Educational Technology in Higher Education https://educationaltechnologyjournal.springeropen.com/

 IUG Journal of Economics and Business Studies http://journal.iugaza.edu.ps/index.php/IUGJEB

Arabian Journal of Business and Management Review
 https://www.omicsonline.org/arabian-journal-business-management-review.php

Business and Economics Journal https://www.omicsonline.org/business-and-economics-journal.php

Journal of Entrepreneurship & Organization Management
 https://www.omicsonline.org/entrepreneurship-organization-management.php

6 – 7, April
 2020
 Scientific Committee Member – The first International Conference on Information
 Technology & Business (ICITB) – Organized by: Gaza University and University
 Technology Malaysia. http://icitb.gu.edu.ps/

2016 – 2018 Head – Entrepreneurship & Innovation Research Group

2015 – 2018 Editorial Board member & Reviewer – IUG Journal of Economics & Business Studies. http://journals.iugaza.edu.ps/index.php/IUGJEB

13, Nov. 2018 Key Speaker, Workshop "How to Start & Market Your Entrepreneurial Project", ASU Professional Development Center.

16, July 2017 Key Speaker, Workshop "Scientific Research (Basics & Challenges), Academy of Management & Politics. http://www.mpa.edu.ps/article/3834

Member of Scientific Committee – Conference "Sustainability & Promotion of

Creative Environment in the IT Sector" – Organized by Palestine Technical College of Deir-Elbalah. https://www.ptcdb.edu.ps/site/managdeptevent/

04, May 2017 Key Speaker, Workshop "Toward a Sustainable Academia-Industry Relationship", Implemented by BERC Project.

http://www.ucas.edu.ps/NewsDetail.aspx?ShowID=6590&print=1

Email: kabedsalam@gmail.com; khalid.dahleez@asu.edu.om Mobile: 0096895293160 Page 8 of 16

Associate Professor & Dean, College of Business Administration, A'Sharqiyah University - Sultanate of Oman

20, March 2017	Key Speaker, Scientific Day "Opportunities of Intelligent Software", implemented by IT Faculty at the Islamic University of Gaza.
	www.iugaza.edu.ps/Default.aspx?tabid=11359&id=23581
17, April 2017	Key Speaker & Presenter, Scientific Day "Freelancing as a Window for Self-Employment", Organized by Faculty of Commerce, Faculty of IT, & Palestinian Ministry of Telecommunications.
	http://www.mtit.gov.ps/index.php/c_home/showNew/1999
18, May 2016	Key Speaker, Round Table Discussion "The Role of Governmental Sector & NGOs in Supporting Entrepreneurship in Palestine", Organized by Palestinian Ministry of
	IT & Telecommunications jointly with Palestinian Information Technology
11, May 2016	Association (PITA). http://www.mtit.gov.ps/index.php/c_home/showNew/1848 Session Facilitator, Scientific Day "The Role of IT in Supporting Decision Making & Organizational Performance", implemented by the Palestinian Ministry of IT & Telecommunications jointly with Academy of Management & Politics.
	http://www.mtit.gov.ps/index.php/c_home/showNew/1847
24, Jan 2016	Training Session Delivery "How to Develop a Rigor PhD Research Proposal",
	Organized by International Relation Office at IUG.
	http://maannews.net/Content.aspx?id=823811
02, Jan 2016	Key Presenter, "IUG Experience in Developing & Implementing Quality
	Management Initiatives", delivered at the first Summit of Palestinian TEIs Quality
	Units, implemented by Palestinian Ministry of Education & Higher Education.
01 Dec 2015	http://www.mohe.ps/quality/
01, Dec 2015	Key Speaker, Workshop "Entrepreneurs in the Front Initiative", organized by UCAS and University College of Science & Technology. http://www.cst-
	kh.edu.ps/ar/index.php/activities/179-administration-science/351-raadion
21, Nov 2015	Key Speaker, Orientation Session "Entrepreneurship from Idea to Opportunity",
21,11012010	organized by University College of Applied Sciences UCAS.
	http://www.ucas.edu.ps/NewsDetail.aspx?ShowID=5555
19, Nov 2015	Key Speaker, National Workshop "Extent of Relevance of Graduates' Knowledge
	& Skills to Labor Market Needs", implemented by Palestinian Ministry of Labor
	jointly with Al-Azhar University – Gaza.
	http://www.alazhar.edu.ps/arabic/eco/newsdetails.asp?id_no=11486
5 – 6, May	Conference Coordinator, "Entrepreneurship & Creativity in Small Business
2015	Development", Implemented by Faculty of Commerce in cooperation with PFI &
10 Fab 2014	BTI. http://ecsbd.iugaza.edu.ps/ Preparation Committee member, Scientific Day "Academic Institutions & Private
10, Feb 2014	Sector – Towards Cooperation & Integration", implemented by IUG Research
	Affairs jointly with PFI. research.iugaza.edu.ps/ المؤسسات-الأكاديمية والقطاع-الخاص
19, June	Workshop Facilitator, "Toward a Conclusive Care of Gaza Orphans", implemented
2009	by the Union of Charity organizations –Gaza.
	http://insanonline.net/print_news.php?id=8326

COMPUTER SKILLS & LANGUAGES

- Applications: MS Office, MS Project, MS Visio
- Statistical Packages: SPSS V22, Smart-PLS, SEM AMOS.
- Excellent command of Arabic Language.
- Good command of English Language in both written and oral Expressions, *TOEFL* score (597).
- Good command of German Language in both written and oral expressions.
- General Knowledge of the Hebrew & Malay Languages.

OTHERS

• Interviewing Committee for Projects Positions - member.

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Associate Professor & Dean, College of Business Administration, $A'\operatorname{Sharqiyah}$ University - Sultanate of Oman

- Career Development & Planning Team Leader.
- Human Resource Development Committee member.
- Graduate Record Examination GRE, Score Quantitative Section (620).

REFEREES

- **Prof. Foad Chedid,** Vice Chancellor, A'Sharqiyah University Oman. Email: f.chedid@asu.edu.om
- **Prof. Yahya Al Wahaibi**, Professor of Engineering, Deputy Vice-Chancellor Academic Affairs and Research, A'Sharqiyah University Oman. Email: yahya.alwahaibi@asu.edu.om
- **Dr. Fazli Idris**, Associate Professor of Management, Vice Dean for Academic Affairs Graduate School of Business, National University of Malaysia. Email: fazli@ukm.edu.my
- **Dr. Khaled Nigim,** Professor of Technology Instrumentation & Control, Lambton College, Canada. Email: khaled.nigim@lambtoncollege.ca
- **Dr. Mohammed Migdad**, Professor of Economics, Dean Faculty of Commerce, the Islamic University of Gaza. Email: mmigdad@iugaza.edu.ps

REFERENCES AVAILABLE UPON REQUEST

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Associate Professor & Dean, College of Business Administration, A'Sharqiyah University - Sultanate of Oman

LIST OF SUPERVISED MBA THESES

#	Student Name	Research Title	Graduation Day	University, Country
1.	Sulaiman Al Harthy	The Impact of Empowering Leadership, Safety Climate, and Knowledge Sharing on Healthcare Service Quality	27/03/2024	A'Sharqiyah University, Oman
2.	Yushaa Mohammed Jaber Al Mahrouqi	The role of strategic planning and future foresight in supporting decision-making in state institutions in the Sultanate of Oman.	27/03/2024	A'Sharqiyah University, Oman
3.	Ahmed S. Al-Falahi	The Impact of Charismatic Leadership Style on Employee Intrinsic Motivation, Performance, and Safety Climate of the Healthcare Employees in the Sultanate of Oman	12/03/2024	A'Sharqiyah University, Oman
4.	Ali Salim Ali AL Amri	The Impact of Incentives on job performance in the Directorate General of Health Services in the Sultanate of Oman.	18/01/2024	A'Sharqiyah University, Oman
5.	Faisal Zayed Al Habsi	The impact of relationship Marketing on institutional excellence in the Omani banking sector - from the Point of View of VIP Customers	10/01/2024	A'Sharqiyah University, Oman
6.	Salim Khamis Al Hinaai	The Role of Strategic Leadership and Planning Effectiveness in Supporting Organizational Performance at the Ministry of Endowment and Religious Affairs in the Sultanate of Oman	19/10/2023	A'Sharqiyah University, Oman
7.	Mohammed Rashid Al Manji	The Impact of Decentralization on the quality of services provided by the governor's Offices in the Sultanate of Oman	25/09/2023	A'Sharqiyah University, Oman
8.	Ahmed Ali Ahmed Al Maamari	The Impact of Agile Leadership on Job Satisfaction Among the Employees of Omani Public Universities.	21/09/2023	A'Sharqiyah University, Oman
9.	Abeer Ibrahim Juma Al Mukhaini	Leadership Practices and Employee Outcomes in Omani Higher Education	20/09/2023	A'Sharqiyah University, Oman
10.	Ali Bader Ali Al Ghussaini	The Impact Of Strategic Planning Effectiveness And Strategic Leadership On The Institutional Performance Of The Municipal Sector In The Ministry Of Interior In The Sultanate Of Oman	21/05/2023	A'Sharqiyah University, Oman
11.	AbdulAziz Said Nasser Al Alawi	The impact of organizational change on competitive advantage in the governmental institutions in South Al Sharqiyah Governorate - Sultanate of Oman	02/01/2023	A'Sharqiyah University, Oman
12.	Salim Ali Sultan Al Jabri	The impact of leadership practices and organizational factors on organizational change at the Ministry of Labor in the Sultanate of Oman	21/12/2022	A'Sharqiyah University, Oman
13.	Salim Nasser Ali Al-Hakmani	The impact of Strategic Leadership and organizational factors on the institutional performance of Omani Governorates	22/12/2022	A'Sharqiyah University, Oman
14.	Nasser Masoud Abdalla AL Harthy	Challenges of the Implementation of E-Learning in Private Universities in the Sultanate of Oman Standpoint of Academic Staff and Students	22/11/2022	A'Sharqiyah University, Oman
15.	Ibtisam Mohammed Amur Al Owaisi	The Impact of Emotional Intelligence on Employee Performance in Oman's University of Technology and Applied Sciences (Technology Colleges).	17/10/2022	A'Sharqiyah University, Oman

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Associate Professor & Dean, College of Business Administration, A'Sharqiyah University - Sultanate of Oman

16.	Fatema Salim Hadoub Al Mughairi	The Impact of Strategic Leadership Practices and Employee Motivation on Institutional Excellence at the Ministry of Commerce, Industry & Investment Promotion in Sultanate of Oman	13/10/2022	A'Sharqiyah University, Oman
17.	Fatma Salim Khalfan Mohammed Alrashdi	The impact of intellectual capital management and creativity climate on institutional performance in the Omani public sector.	12/10/2022	A'Sharqiyah University, Oman
18.	Salim Khalifa Salim Al Ghaliani	The impact of leadership practices and perceived organizational support on institutional performance in the Ministry of Labor - Sultanate of Oman	03/10/2022	A'Sharqiyah University, Oman
19.	Anwar Mohammed Hamed Al-Maawali	The impact of creative leadership and Innovative Employee Behavior on organizational performance of the telecommunications sector in the Sultanate of Oman	20/09/2022	A'Sharqiyah University, Oman
20.	Dalal Khalfan Humaid Al Musallami	The impact of Work environment on administrative creativity in Higher education institutions in the Sultanate of Oman	20/09/2022	A'Sharqiyah University, Oman
21.	Turkiya Sulaiman Nasser Al Siyabi	The Reality of E-Governance & Digital Maturity in Omani Government Institutions: Exploratory Study	23/08/2022	A'Sharqiyah University, Oman
22.	Badriya Salim Hamed Al- Jabri	The impact of human resource management practices and the creativity Climate on innovative employee performance in government institutions in the Sultanate of Oman	21/08/2022	A'Sharqiyah University, Oman
23.	Amira Hamed Amur Al Hajri	The Impact of Online Learning system Effectiveness of Distance Education on Academic Performance in Omani Private Universities during COVID-19 Pandemic	03/08/2022	A'Sharqiyah University, Oman
24.	Sara Mubarak Mohammed Al Hajri	The impact of ethical leadership on job performance in the oil and gas regions of the Sultanate of Oman: mediating roles of job satisfaction and self-efficacy	01/08/2022	A'Sharqiyah University, Oman
25.	Raya Masoud Rashid Al Barwani	The impact of empowering leadership and psychological Empowerment on Work Engagement and Risk-Taking Behavior in the Omani health sector: a mediation analysis	27/07/2022	A'Sharqiyah University, Oman
26.	Nafaja Sultan Khamis Al Rasbi	The impact of leadership practices and human resource management on institutional performance in the Ministry of Social Development in the Sultanate of Oman	25/07/2022	A'Sharqiyah University, Oman
27.	Badriya Rashid Mohammed Al Bus'idi	The role of job well-being and organizational climate in promoting innovative behavior in municipal affairs departments in North Al Sharqiyah Governorate - Sultanate of Oman	03/07/2022	A'Sharqiyah University, Oman
28.	Hamed Mohammed Nasser Al Barwani	The impact of empowering leadership on employee creative behavior in private universities in the Sultanate of Oman: the mediating role of the organizational climate	08/06/2022	A'Sharqiyah University, Oman
29.	Hamed Hamood Sloum Al Jufaili	The effect of ethical leadership on Organizational Performance in the Energy Sector in the Sultanate of Oman: A mediation Testing.	30/03/2022	A'Sharqiyah University, Oman
30.	Abdullrahman Hadoob Al Shuaibi	The Impact Of Servant Leadership On Team Performance: The Mediating Role Of Affective Commitment, Knowledge Sharing, And Organizational Trust - A Case Of Petroleum Development Of Oman.	22/11/2021	A'Sharqiyah University, Oman
31.	Yasir Said Maso'ud Al-Saadi	The Effects of Inclusive Leadership on Job Performances: The Mediating Roles of Innovative Employee Behavior, Person-Job Fit, and Affective Organizational Commitment - A Study on Water Sector in Oman.	15/10/2021	A'Sharqiyah University, Oman

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Associate Professor & Dean, College of Business Administration, A'Sharqiyah University - Sultanate of Oman

32.	Yusuf Saif Alsaghir Al- Qanoobi	The Effects of Empowering Leadership on Service Quality, Job Performance, and Employee Satisfaction in Oman Airports: The Mediating Role of Creativity Climate	10/10/2021	A'Sharqiyah University, Oman
33.	Khalid Sultan Al Falahi	The Role of Organizational and functional factors in the quality of public relations performance in higher education institutions in the Sultanate of Oman	25/09/2021	A'Sharqiyah University, Oman
34.	Moza Mohammed Al Hindasi	Factors Affecting Student Retention in Higher Education Institutions in Oman	18/09/2021	A'Sharqiyah University, Oman
35.	Ulfat H Y Shaer	The Mediating Roles of Work Engagement, Person-Job Fit, and Self-Efficacy on the Relationship between Trust in Freelancing Communities/Entities and the Quality of Services Provided by Freelancers in the Gaza Strip	30/08/2021	Islamic University of Gaza, Palestine
36.	Ali Salim Hamdoon Al Waheibi	The impact of strategic human resources management practices on the Performance of Employees in Omani educational institutions.	In Progress	A'Sharqiyah University, Oman
37.	Radhiya Sabeh Salim Bani Uraba	The Role Of E-Leadership in Enhancing Administrative Creativity Among Employees of The Ministry of Education in the Sultanate of Oman	In Progress	A'Sharqiyah University, Oman
38.	Nasser Abdul Rahman 'Abdallah Al-Ismaili	The Impact of Leadership Styles and Personal Factors on Organizational Change in The Omani Public Sector.	In Progress	A'Sharqiyah University, Oman
39.	Ahmed Khalifa Mohammed Naseer Al-Aamri	The impact of strategic leadership on institutional excellence among media organizations in the Sultanate of Oman	In Progress	A'Sharqiyah University, Oman
40.	Salim Khamis Sulaiyam Al Shukaili	The impact of the internal work environment on job burnout for workers in government institutions in the Sultanate of Oman (Muscat Municipality)	In Progress	A'Sharqiyah University, Oman
41.	Mahmood Abdullah Mohammed Al Kindi	The Role of Effective Leadership Practices in Supporting Decision-Making in Government Institutions in The Dakhiliyah Governorate in The Sultanate Of Oman	In Progress	A'Sharqiyah University, Oman
42.	Mustafa Ali 'Abdullah Al 'Ajmi	The Impact Of Ethical Leadership On Employee Productivity Sultanate Of Oman	In Progress	A'Sharqiyah University, Oman
43.	Sahar A M Mady	The impact of entrepreneurial and customer orientations on the quality of service provided in tourist hotels in the Gaza Strip	05/01/2019	Islamic University of Gaza, Palestine
44.	Amer H A Alqedra	The Impact of Project Management Performance on Project Success	28/11/2018	Islamic University of Gaza, Palestine
45.	Hamza I M Abumotlaq	Adoption of IoT in Local Government Sectors in Gaza Strip (Facilitators & Challenges	05/11/2018	Islamic University of Gaza, Palestine
46.	Haya M S Albarassi	The Mediating Role Of Knowledge Management On The Relationship Between Business Intelligence And Organizational Performance. (Applied Study in Jawwal Company in The Gaza Strip)	20/10/2018	Islamic University of Gaza, Palestine
47.	Bashar Yousif Abu Jazar	The Role of Information Management Techno-Strategy in Improving the Quality of Decision Making in Electricity Distribution Company - Gaza Governorates	08/08/2018	MPA for Postgraduate Studies, Palestine

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				Islamic University of
48.	Mohammed H M Taha	Success Factors of the Adoption of Mobile Banking in the Gaza Strip	09/05/2018	Gaza, Palestine
49.	Eyad Z H Adwan	The Role of Social Networks in the Knowledge Creation Process and their Impact on Job Creativity in Palestinian Institutions of Higher Education in Gaza	19/02/2018	Islamic University of Gaza, Palestine
50.	Mahmoud T K Elnjar	Preparedness of Palestinian Charity Institutions in the Gaza Strip for Adopting and Applying Cloud Computing	17/02/2018	Islamic University of Gaza, Palestine
51.	Majed N M Hussein	Characteristics of the Social Networking Site "Facebook" and its Impact on Improving Academicians' Skills in Palestinian Institution of Higher Education in Gaza	14/02/2018	Islamic University of Gaza, Palestine
52.	Najwa M H Aman	The Mediating Role of Job - Based Psychological Ownership on the Relationship between Psychological and Leadership Empowerment of Workers and their Performance in the Palestinian Academic Institution	18/12/2017	Islamic University of Gaza, Palestine
53.	Ihab R M Abed	The Impact of Project Governance on Project Success of the UN International Organizations Operating in the Gaza Strip	13/12/2017	Islamic University of Gaza, Palestine
54.	Adel E S Ayyad	The Impact of Applying TQM Practices on Administrative Innovation in Higher Education Institutions According to Baldrige Excellence Framework	30/10/2017	Islamic University of Gaza, Palestine
55.	Momen A H Alhalabi	The Quality og Electronic Services and its Impact on Uer Satisfaction - The Case of the Plus Program - Gaza Study	29/10/2017	Islamic University of Gaza, Palestine
56.	Aliaa A J Atallah	The Impact of E-Health Information System (HIS) Characteristics at UNRWA-Gaza Health - Centers on Healthcare Quality	10/10/2017	Islamic University of Gaza, Palestine
57.	Ibrahim M A Qeshta	Impact of Personal & Organizational Factors on Freelancing/teleworking success "An Empirical Study on Translation Companies in Gaza Strip"	03/10/2017	Islamic University of Gaza, Palestine
58.	Youssef M M Alhourani	The Extent of Adoption of the Blue Ocean Strategy In Food Industries Companies in the Gaza Strip and its Role in Enhancing Sustainable Competitive Advantage	26/07/2017	Islamic University of Gaza, Palestine
59.	Ismail S U Abu Amra	The Relationship between Quality Characteristics and the Effectiveness of ERP in Post Implementation Stage at UNRWA's Gaza Field Office	21/05/2017	Islamic University of Gaza, Palestine
60.	Salah A M Habash	The Impact of Education Management Information System (EMIS) Quality on Schools Principals Initiative & Administrative Creativity at UNRWA Gaza Schools	30/04/2017	Islamic University of Gaza, Palestine
61.	Bahjat Abdulrahman Al Ghafeer	Readiness of government institutions to implement e-government from the point of view of workers in supervisory jobs in the field of technology	08/04/2017	MPA for Postgraduate StudiesGaza, Palestine
62.	Bader A A Bader	Organizational Readiness Toward Business Intelligence Implementation Case Study: Ministry of Education & Higher Education - Gaza	22/03/2017	Islamic University of Gaza, Palestine
63.	Fairouz M H Abuwarda	User Participation and Involvement as a Key Success Factor for ERP Implementation Case Study: UNRWA - Headquarter Level	21/03/2017	Islamic University of Gaza, Palestine
64.	Fadwa F F Abu Shammala	Factors Affecting on ERP (Enterprise Resources Planning) System Adoption in the Gaza Strip Manufacturing Firms	26/02/2017	Islamic University of Gaza, Palestine

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Associate Professor & Dean, College of Business Administration, A'Sharqiyah University - Sultanate of Oman

65.	Mohamad Najeeb Qunoo	Developing a national practitoners toolkit for the incubators and accelerators in the palestinian territories	31/01/2017	MPA for Postgraduate StudiesGaza, Palestine
66.	Imad A A Bader	Impact of E-Health System Implementation at UNRWA Gaza Health Centers on Medical Performance and Health Care	28/12/2016	Islamic University of Gaza, Palestine
67.	Abdullah A Y Al Yaqoubi	Effect of Work Characteristics on Motivation and Job Satisfaction for Self-Employed: A Case Study on IT E-Lancers in Gaza Strip	17/12/2016	Islamic University of Gaza, Palestine
68.	Deaa H M Abu Jabal	The Impact of Training and Supervisory Training Programs and Personal Qualities on Improving Employment Skills Among Graduates - An Applied Study on Training and Employment Programs of JAWWAL Company - The Gaza Strip	27/11/2016	Islamic University of Gaza, Palestine
69.	Falastin M M Najm	The Role of (HIS) Hospital Information System on the Quality Services Improvement for Patients, A Case Study on European Gaza Hospital	01/11/2016	Islamic University of Gaza, Palestine
70.	Abdulla M A Abu Elhosna	The Role of Organizational and Functional Factors in Success of Project Management of NGOs in the Gaza Strip	18/10/2016	Islamic University of Gaza, Palestine
71.	Manar N D Elghorrah	Individual Factors Influencing the Use of SNS (Social Networking Sites) and their Impact on Knowledge Sharing: A Field Study on Master Students in IUG	03/08/2016	Islamic University of Gaza, Palestine
72.	Mohammed H K Hamad	The Impact of Job Engagement and Perceived Organizational Support on Job Performance in Palestinian Academic Institutions	13/07/2016	Islamic University of Gaza, Palestine
73.	Khaled B M Gharbawi	Task-Technology Fit of MIS and its Impact on MIS User Acceptance and Satisfaction at UNRWA Relief and Social Services Area Offices - Gaza	25/06/2016	Islamic University of Gaza, Palestine
74.	Nidal H K Zourob	The Mediating Role of Jop- Based Psychological Ownership on the Relationship between Internal Marketing Praceices and Organizational Citizenship Behavior in Academic Institution im Palestine	18/06/2016	Islamic University of Gaza, Palestine
75.	Khaled M S Behour	Availability of Factors Affecting the Adoption and Implementation of Cloud Computing in Government Institutions from the Standpoint of Senior Management	09/05/2016	Islamic University of Gaza, Palestine
76.	Asmaa AM Attaallah	The Impact of Electronic Human Resource Management (E-HRM) on Organizational Development of UNRWA in Gaza Strip	09/04/2016	Islamic University of Gaza, Palestine
77.	Khalid Ahmed Lubbad	Success Factors of Implementing E-Government in Palestine	30/03/2016	Al-azhar University of Gaza, Palestine
78.	Fawzy F O Abuaker	The Role of Service Quality, Perceived Image and Non-Material Benefits in Relationship Quality with Members Case Study " Gaza Chamber of Commerce and Industry"	22/03/2016	Islamic University of Gaza, Palestine
79.	Hesham M H Anber	The Role of International Standards for Managing Projects to Increase Project Quality in the Civil Organizations Operating in the Gaza Strip	15/03/2016	Islamic University of Gaza, Palestine
80.	Wasim K S Ashour	The Impact of B2B Customer Relationship Marketing on Firm Success (Satisfaction, Loyalty, and Market Share) Case Study: Bashir Siksik Company	20/02/2016	Islamic University of Gaza, Palestine

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Associate Professor & Dean, College of Business Administration, A'Sharqiyah University - Sultanate of Oman

81.	Ahmed A A El-Kurd	Critical Success Factors for ERP implementation in UNRWA as a Case Study	06/02/2016	Islamic University of Gaza, Palestine
82.	Motasem M H Kurraz	Environmental Factors of Education Management Information Systems and their Effect on Information that is Used in Decision Making - An Applied Study on EMIS in UNRWA Schools in the Gaza Strip	03/02/2016	Islamic University of Gaza, Palestine
83.	Mohammed N K Alhendi	The Role of Implementing Business intelligence Dashboard Features in Decision Making: An Empirical Study at Paltel Company	26/01/2016	Islamic University of Gaza, Palestine
84.	Ihsan R S Redwan	The Role of Critical Success Factors and NGOs Practices in Project Success Case Study: "Family Strengthening Program - SOS	27/10/2015	Islamic University of Gaza, Palestine
85.	Mohammed M O Shubair	The Role of Business Intelligence Systems in Developing Human Capital in the Palestinian Banking Sector (Case Study - Bank of Palestine)	18/10/2015	Islamic University of Gaza, Palestine
86.	Abeer A A Elajramy	Intrinsic and Extrinsic Career Outcomes for MBA Degree Holders	04/10/2015	Islamic University of Gaza, Palestine
87.	Ghadir A H Abusafar	Factors Affecting Knowledge Sharing And ERP System Usage In The Context Of ERP Post-Implementation	20/09/2015	Islamic University of Gaza, Palestine
88.	Mohammed A S Ghali	Servant Leadership And Its Relationship With Organizational Commitment: Empirical Study On Universities In Gaza Strip	10/08/2015	Islamic University of Gaza, Palestine
89.	Nahed T H Elkayyali	The Role on International NGO's Business Support Programs in Empowering Entrepreneurs and Business Startups, Case Study: GSG Accelerator and Team Start Program at Mercy Corps Org.	29/06/2015	Islamic University of Gaza, Palestine
90.	Mohammed Y M Shoman	Assessment Policy and Strategy Criterion of EFQM Excellence Model in Higher Education Instantiation from employee Perception – UCAS as a Case Study	16/06/2015	Islamic University of Gaza, Palestine
91.	Iyad K M Abu Wadi	The Relationship between the Contextual Intelligence and Managerial Staff's Practice of Change Management Strategies in the UNRWA - Gaza Schools	15/03/2015	Islamic University of Gaza, Palestine

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